

Privacy Notice — Gloria Battini / New Earth Human

Gloria Battini - info@gloriabattini.com.

483 Green Lanes
London
N13 4BS
United Kingdom

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Last update: September 2026.

About this notice

This notice explains how I use personal data across my business. It covers my website and contact forms, bookings and payments, New Earth Human programmes, self-paced courses, workshops, live online sessions, one-to-one services, email communications, community or support spaces, public content and testimonials.

It applies to prospective customers, customers, students, session participants, newsletter subscribers, free-resource registrants, community members and people who contact me.

1. Who I am and how to contact me

The data controller is the person who decides why and how personal data is used. For this business, the controller is Gloria Battini, trading as Gloria Battini, 483 Green Lanes, London, N13 4BS, UK - info@gloriabattini.com.

2. What information I collect

Depending on how you interact with me, I may collect:

- your name and contact details, including email address, telephone number, country and time zone;
- booking, account, enrolment, attendance, completion and access information;
- payment and transaction information such as amount, currency, payment status and invoice details. Card details are normally processed by the payment provider, not stored by me;
- messages, enquiries, feedback and records of communications;
- questions, contributions, submissions or participation in courses, classes, workshops, Intensives, Intuition Lab sessions and community spaces;
- video, audio, chat messages or display names where a live session is recorded and you are informed about the recording;
- technical information such as IP address, device, browser, cookies and how you use the website, where those technologies are enabled;
- marketing preferences, consent and unsubscribe records; and
- testimonials, images, audio or video where you agree to provide them.

You may also choose to share information about your experiences, wellbeing, relationships, beliefs, spiritual practice or personal circumstances during a service or session. Some information may be special-category data under the UK GDPR, depending on what it reveals.

3. Why I use information and my lawful bases

Why I use it	Lawful basis
Reply to enquiries and provide information you request.	Legitimate interests or steps at your request before a contract.
Provide booked services, programmes, courses, sessions, support and access.	Performance of a contract or steps at your request before a contract.
Take payment, manage plans, issue invoices, refunds and financial records.	Contract, legal obligations and, where appropriate, legitimate interests.
Send service messages, reminders and administration updates.	Contract, legal obligations or legitimate interests, depending on the message.
Send newsletters, invitations and marketing.	Consent, unless a permitted PECR route such as a valid soft opt-in applies.
Improve the website, services and communications.	Legitimate interests, or consent where required for cookies, analytics or similar technologies.
Publish testimonials or public content.	Consent or another confirmed lawful basis for that publication.
Protect people, systems and the business and respond to legal requests.	Legitimate interests, legal obligations or vital interests in an emergency, as appropriate.

4. Sensitive information

Please do not share more sensitive information than is needed. If a service involves special-category data, I will identify an appropriate additional legal condition, such as explicit consent where that is the correct route, and explain any important limits or choices.

5. Children and young people

The business is primarily intended for adults. A 16–17-year-old may participate only where this has been agreed separately with a parent or guardian and suitable safeguarding and consent arrangements are in place.

6. Recordings and confidentiality

Some live classes, workshops, Intensives, Intuition Lab sessions or masterclasses may be recorded for replay or public-content purposes. I will provide information before recording starts about what may be captured, who can access it, how long it will be available and what choices you have.

I treat personal disclosures as private, but I do not promise absolute confidentiality. I may disclose information where required by law, to help protect someone from serious harm, to respond to a lawful request or to use a provider needed to deliver the service. I will share only what is reasonably necessary.

7. Marketing and cookies

I may send essential service or transaction messages. I may send newsletters or other electronic marketing only where I have consent or another route permitted by PECR. Every marketing email should include an unsubscribe option. I will keep a limited suppression record so I can respect your request.

The website may use essential and non-essential cookies or similar technologies. Non-essential cookies should not be used without the consent required by law.

8. Providers, sharing and international transfers

I may use third-party providers to run the business, including website, course, payment, booking, email, video-conferencing, community, storage, analytics and public-content platforms. Known or possible providers include Wix, Stan Store or another course platform, Zoom, Telegram, YouTube, Insight Timer and an email or newsletter service. Providers may change.

I may also share personal data with professional advisers, insurers, authorities, law enforcement or a business purchaser where necessary, required or permitted. I do not sell personal data as a business model.

Some providers or customers may be outside the UK. Where personal data is transferred outside the UK, I will use an applicable lawful transfer mechanism and appropriate safeguards where required.

9. How long I keep information

I keep personal data only for as long as reasonably needed for the purpose collected, legal or accounting requirements, dispute handling or protecting the business. Actual periods vary by record type.

Record type	Draft approach
Enquiries and routine correspondence	Until closed.
Customer, student and booking records	During the relationship and according to the 3rd party platform's policy afterwards.
Financial and tax records	For the period required by applicable accounting and tax rules.
Consent, marketing and suppression records	While active and for as long as needed to evidence consent or honour an unsubscribe.
Session notes and sensitive disclosures	For 3 months after the service, with restricted access and secure deletion.
Recordings and replays	For the stated replay or publication period, then deleted or de-identified unless a different arrangement applies.

10. Security

I use reasonable technical and organisational measures to protect personal data, such as access controls, strong passwords, device protection, provider security settings, backups and secure disposal where appropriate. No online system is completely secure, so I cannot promise absolute security.

11. Your rights

Subject to legal limits, you may have the right to ask for a copy of your personal data, correction, deletion, restriction of use, data portability, or to object to certain processing, including direct marketing. You can withdraw consent at any time where I rely on consent. Withdrawal does not affect earlier processing.

To exercise a right, contact me using the details in section 1. I may need to verify your identity. I will normally respond within one month, subject to the rules allowing an extension for complex or multiple requests.

12. Complaints and changes

Please contact me first so I can try to resolve your concern. You can also complain to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection:

<https://ico.org.uk/make-a-complaint/data-protection-complaints/data-protection-complaints/>

I may update this notice when the business, services, providers or data-protection requirements change. I will publish the updated version and change the "Last updated" date.